



“Miss Utility” of Delmarva

UTILITIES SERVICE PROTECTION
CENTER OF DELMARVA, INC



Minutes of the November 18, 2021 Membership Meeting

Call to Order and Introductions

- President Jason Lyon called the meeting to order at 9:05
- There were 26 in attendance both in person and virtually.
- Introductions were made by all attendees
- A motion was made to approve the October Minutes by Ricky Lewis and was seconded by Richard Cleveland, motion carried.

Susan Sullivan gave her monthly presentation on the new ITICNxt program. The topic covered was the use of the Route tool. It is a drawing tool that will allow the person entering the ticket to identify a specific path where excavation is to take place. Next month she will cover the Radius Tool. Beta testers are still needed before the program is put in place.

Excavator Concerns- Questions about why facilities are not marked to the house. A discussion took place regarding the ownership of the facilities. It was determined that not all utilities have the same point of demarcation, therefore not all utilities own the facilities to the home.

Facility Owner Concerns-None

General Locate Issues-None

Damage Report-None

Call Center Report

- YTD total incoming tickets increase of 6.5%, outgoing increase of 7%
- ITIC accounted for 85% of incoming tickets
- All Telephone Service Factors were met.

Public Awareness

- Next outreach event is planned for February
- Placemats are now showing up in six diners in Sussex Co.
- Carvertise is still going well.
- Utility Defenders, an education program for children introducing them to the importance of 811 is being created.

Other Committee

- DE Law change- reminder to report damages done to facilities
- MD Law Change-Call Center will be reaching out to Eastern Shore participants regarding the changes.
- GCDPTC took place in Ocean City and was well attended.

Old Business-None

New Business

- Dec. 2 the DE PSC is having a safety seminar. The agenda and a link for the seminar is found on the PSC website.

Next meeting 12-16-21, TBA

Meeting adjourned 10:55

Last Name	First Name	Title	Company	Phone Number	Email Address
Anderson	Shane	Locator / Gas Engineer	Delmarva Power	302-650-0964	-
Arroyo	Jen	General Manager	OCC		jennifer@occinc.com
Batze	Dan	Operations Dir.	Danella	302-893-1253	dbatze@danella.com
Cimo	Eric	Treasurer USPCD	DeDOT	302-760-2642	eric.cimo@state.de.us
Cleveland	Richard	Manager of Ops	Chesapeake Utilities	302-736-7610	rcleveland@chpk.com
Crowley	Jim	Gas Manager	Easton Utilities	410-763-9492	jcrowley@eucomail.com
Ebaugh	Brad	Past President USPCD			bebaugh75@comcast.net
Ericksen	Wayne	PSC	PSC	320-7367526	wayne.ericksen@delawre.gov
Gersitz	Tony	Board Member	USPCD	302-424-2434	
Hayes	Evan	GIS Specialist	Sharp		ehayes@chpk.com
June	Mike	Supervisor - Operations	DPL Gas	302-220-1918	michael.june@delmarva.com
Keyser	Steven	Board member		302-465-2407	skyser9@gmail.com
Lyon	Jason	President USPCD	City of Dover	302-736-7025	jlyon@dover.de.us
Matich	Thomas	Circuit Rider	DRWA		thomasdrwa@gmail.com
McElwee	Mickey	Construction Sup.	City of Wilmington	302-420-0343	fmcelwee@wilmingtonde.gov
Parks	Dora	Board member	Utility Defenders	443-695-2277	parks.dora29578@gmail.com
Payne	Ken	Area Manager	Anchor Construction	202-821-7430	kpayne@anchorconst.com
Peters	Byron	Supervisor	Atlantic City Electric	630-926-5635	byron.petersjr@exeloncorp.com

Ross	Richard	Safety & Compliance	ESNG	302-270-7665	rross@esng.com
Ruddo	Matt	Director	One Call Concepts	410-782-2025	matt@missutility.net
Saduk	Rebecca		Easton Utilities		-
Sparks	Shawn	Board Member	Choptank Electric		shawns@choptankelectric.coop
Stack	Wendy	President	W. Locco	302-856-9626	w.stack@mchsi.com
Sullivan	Susan	ITIC Cord,	Miss Utility	410-782-2030	ssullivan@missutility.net
Welch	Richard	Locate / GIS	Town of Middletown	302-757-2481	gwelch@middletown.delaware.gov
Wingo	Greg				-