



# Miss Utility of Delmarva

UTILITIES SERVICE PROTECTION  
CENTER OF DELMARVA, INC



## GENERAL MEMBERSHIP MEETING MINUTES HYBRID MEETING - EASTON UTILITIES, EASTON, MD

November 17, 2022

Prepared by Dora Parks (Secretary)

***Our mission is to assist excavators, facility owners and the public in the prevention of underground damages, service outages, personal injury and their associated repercussions through education and the promotion of the one call system.***

### **CALL TO ORDER, WELCOME AND INTRODUCTIONS**

- President Lyon called the meeting to order at 9:02am.
- Reviewed the Miss Utility of Delmarva Mission Statement.
- Meeting Attendance, 29 participants.
- Introductions were made by all attendees.
- A motion to approve the meeting minutes dated October 20, 2022 was made by B. Ebaugh, seconded by S. Keyser, motion carried.
- Thank you to our meeting host, Easton Utilities

### **PRESIDENT'S OPENING STATEMENT**

President Lyon asked all attendees who knew long time board member, Tony Gersitz and would like to contribute pictures and stories for a future MUOD website memorable to please forward the contributions to any board member no later than December 2022.

### **SAFETY PRESENTATION - A. Ober, Easton Utilities**

Mr. Ober provided an overview of Easton Utilities safety culture regarding all aspects of their excavation crews and work starting with project plans, ticket processing following MD state laws for marks, Ticket Check responses, reviewing their work site for unmark facilities, respecting the tolerance zone, following MOSH standards for trench safety and other work site laws and always excavating with care.

### **ITICnxt UPDATE**

OCC (S. Sullivan) provided information in advance of the December 1, 2022 cutover to ITICnxt for professional excavators using the website portal. Several user notices have been provided to the Delmarva territory in preparation of the cutover. Ms. Sullivan reminded users that they will have one ISITE login for all web services (ITIC 2.0 (legacy) ITICnxt, Search/Status, Ticket Check, Member district reports, Locator Ticket Management, Mapping and to contact the call center for any login concerns.

ITICnxt excavator/contractor virtual training is available for the Delmarva service territory, please email [ssullivan@missutility.net](mailto:ssullivan@missutility.net) for training date questions or to pre-register. Training is about one hour plus Q&A, this information is also available at;

Training dates and link information is provided on the Miss Utility of Delmarva website under NEWS/EVENTS>Calendar, [www.missutilitydelmarva.com](http://www.missutilitydelmarva.com)

## 2022 Training Dates

December 2nd at 2pm

## Goggle Pre-registration Link

<https://forms.gle/bWhBBURLTtrBhMuw7>

## 2023 ITICnxt Virtual Training Opportunities

- JAN 5: Preregister at: <https://forms.gle/faWruA5Fd1iCTnyK7>
- FEBRUARY 2: Preregister at: <https://forms.gle/Um6VijwBfwnsLmJx6>
- MARCH 3: Preregister at: <https://forms.gle/dnSqmKZCCF7cW8A36>
- APRIL 6: Preregister at: <https://forms.gle/2PqU2NJHYpf57oXD9>
- MAY 4: Preregister at: <https://forms.gle/XUHNf9cRjr6WX3pv8>
- JUNE 1: Preregister at: <https://forms.gle/XqSFrShn78wtK46cA>
- JULY 6: Preregister at: <https://forms.gle/cfwxihsX7Eskg9dZ8>
- AUGUST 3 OR 10: Preregister at: TBA
- SEPTEMBER 7: Preregister at: <https://forms.gle/4ntZzPFR1dwXGN7e8>
- OCTOBER 4: Preregister at: <https://forms.gle/D2uH6dScFNnYy4tx9>
- NOVEMBER 2: Preregister at: <https://forms.gle/umrvgtTDTfwcYTyW9>
- DECEMBER 7: Preregister at: <https://forms.gle/xBGGrSgrLDULRkgMA>

Website training resources are also available in addition to a play experience for ITICnxt 'sandbox' at; <http://de.tryitic.com/>

### EXCAVATOR/MEMBER/LOCATING CONCERNS

The meeting attendees discussed the CGA Damage Root Cause report stating they believe next steps to public awareness should include additional emphases on the events after the ticket is processed. Facebook education should be considered.

#### (Meeting PPT Insert)

The Common Ground Alliance (CGA) recently announced the findings from its 2021 Damage Information Reporting Tool (DIRT) Report, and the data indicates that damages have increased since 2019.

The analysis suggests that following challenges in the damage prevention process are responsible for nearly 76% of all damages:

- no notification to the 811 center
- failure to pothole and/or maintain sufficient clearance
- facilities not marked or marked inaccurately due to locator error
- improper excavation practices

"The Report recommends that stakeholders tailor damage prevention efforts and investment to address the specific leading root causes to most effectively lower damages and improve the damage prevention process." To review the report in full, visit;

<https://www.constructionequipment.com/industry-news/news/21436482/cga>

CGA DIRT Report is available at;

[https://dirt.commongroundalliance.com/2021-DIRT-Report/\\_zs/D5Elb/\\_zl/tUnL3](https://dirt.commongroundalliance.com/2021-DIRT-Report/_zs/D5Elb/_zl/tUnL3)

### DAMAGE REPORT for October 2022

Percentage Reporting by Membership;

DE = 16.99                      MD = 11.76

Percentage of Reporting Transmitted Tickets ;

DE = 27.72                      MD = 25.82



event held on Oct. 29th in Berlin, MD. The event was so successful, the organizers plan to keep this type of event for 2023.

Facebook; highlights of the October posts were shared for both excavators and Utility Defenders.

Carvertise; to date, Carvertise exceeded contractual requirements for the month of October 2022 for both miles driven and impressions.

Scoop; Wendy is working on next issue.

Utility Defenders; D. Parks shared highlights of this new children's educational initiative, Utility Defenders - a resource promoting utility safety awareness to children and families. This unique campaign includes all the APWA utilities for a full 811 educational experience under one umbrella of education. One Call Concepts (OCC) offers multiple assets FREE to anyone engaged in promoting utility education and safety awareness. Please visit; [www.utility-defenders.com](http://www.utility-defenders.com) to learn more.

GCDPTC; held October 25-28th, Ocean City Fontainebleau, Ocean City, MD has an attendance of 350. Miss Utility of Delmarva was a Title Sponsor of this annual regional all inclusive damage prevention conference. Meeting attendees discussed various conference elements that left an impression. Based on positive feedback, another excellent conference of shared information, ideas, learning and networking together. Be on the lookout for the conference survey; a random survey participate will be awarded with a \$50.00 gift card.

The 2023 conference is planned during October 24 - 27.

## **LAW UPDATES**

J. Barron (MD Authority ED) - No report.

Maryland - Title 12 law to include law changes effective 2021 and 2022 can be viewed at; <https://www.missutilitydelmarva.com/resources/laws/>

Please visit the Maryland Authority website at [www.mddpa.org](http://www.mddpa.org) to file a Title 12, Notice of Probable Violation (NPV) and review resources.

DE - W. Ericksen (DEPSC) reiterated when to contact the DE PSC for a damaged utility reporting is mandatory under certain conditions since August 2018.

Delaware - Title 26 law change effective August 2018 enforcing mandatory utility damage reporting to the PSC for damage repairs costing over \$3,000 and all gas damages regardless of repair costs.

Damages and violations of the Underground Utility Damage and Safety Act can be submitted at; <https://dep.sc.delaware.gov/>

## **OLD BUSINESS**

A reminder of upcoming holidays affecting ticket response times for DE and MD.

- Friday, December 23, 2022  
Christmas Eve observed (DE only)
- Monday, December 26, 2022  
Christmas Day observed
- Friday, December 30, 2022  
New Year's Eve observed (DE only)

**NEW BUSINESS** - none reported.

There being no other business brought before the board or committee, a motion was made to adjourn the meeting by S. Keyser, seconded by Brad Ebaugh, motion carried at 10:26am.

Next hybrid General Membership meeting date:

December 15, 2022 at DelDot, 800 S. Bay Road, Dover, DE 19901 - please use south entrance.

Meeting to begin at 9:00am in the Delaware Room.

A virtual link will be emailed in advance of the meeting date for those who prefer this meeting option.

[www.missutilitydelmarva.com](http://www.missutilitydelmarva.com) for event/meeting dates and related Board & Call Center information.

<https://www.facebook.com/missutilitydelmarva> for educational & information posts - please share us!

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View meeting attendee information below.

LAST	FIRST	COMPANY	EMAIL
Arroyo	Jenn	OCC	<a href="mailto:jennifer@occinc.com">jennifer@occinc.com</a>
BENEDICT	MATT	GREGGO & FERRARA	<a href="mailto:gif.mattb@gmail.com">gif.mattb@gmail.com</a>
Brown	Jeff	Choptank Electric	<a href="mailto:jeffb@choptankelectric.ccop">jeffb@choptankelectric.ccop</a>
BUDDENBOHN	STEPHEN	Wallace Montgomery	<a href="mailto:sbuddenbohn@wallacemontgomery.com">sbuddenbohn@wallacemontgomery.com</a>
Bullock	Tucker	Easton Utilities	<a href="mailto:TBULLOCK@EUCMAIL.COM">TBULLOCK@EUCMAIL.COM</a>
Cahall	Ben	Easton Utilities	<a href="mailto:bcahall@eucomail.com">bcahall@eucomail.com</a>
Carter	Matt	DELAWARE T2 CENTER	<a href="mailto:matheu@udel.edu">matheu@udel.edu</a>
Cimo	Eric	DelDOT	<a href="mailto:eric.cimo@state.de.us">eric.cimo@state.de.us</a>
Cleveland	Richard	Chesapeake Utilities	<a href="mailto:rcleveland@chpk.com">rcleveland@chpk.com</a>
Davis, Jr.	David	Town of Berlin	<a href="mailto:ddavis@berlinmd.gov">ddavis@berlinmd.gov</a>
Ebaugh	Brad	RETIRED	<a href="mailto:bebaugh75@comcast.net">bebaugh75@comcast.net</a>
ELLIS	MELISSA	Stella May Contracting	<a href="mailto:melissaellis@stellamay.com">melissaellis@stellamay.com</a>
Ericksen	Wayne	DE PSC	<a href="mailto:wayne.ericksen@delawre.gov">wayne.ericksen@delawre.gov</a>
Hayes	Evan	Sharp	<a href="mailto:ehayes@chpk.com">ehayes@chpk.com</a>
Keyser	Steven	Delmarva Power	<a href="mailto:skyser9@gmail.com">skyser9@gmail.com</a>
Lewis	Richard	Kleinfelder Engineering	<a href="mailto:rilewis@kleinfelder.com">rilewis@kleinfelder.com</a>
Lyon	Jason	City of Dover	<a href="mailto:jlyon@dover.de.us">jlyon@dover.de.us</a>
McElwee	Mickey	City of Wilmington	<a href="mailto:fmcelwee@wilmingtonde.gov">fmcelwee@wilmingtonde.gov</a>
McKinney	Logan		
METCALFE	DAVID		
Myers	CJ	DEC	<a href="mailto:cmyers@delaware.coop">cmyers@delaware.coop</a>
Ober	Andrew	Easton Utilities	<a href="mailto:aober@eucomail.com">aober@eucomail.com</a>
Parks	Dora	RETIRED	<a href="mailto:parks.dora29578@gmail.com">parks.dora29578@gmail.com</a>
Payne	Ken	Anchor Construction	<a href="mailto:kpayne@anchorconst.com">kpayne@anchorconst.com</a>
Peters	Byron	Atlantic City Electric	<a href="mailto:byron.petersjr@exeloncorp.com">byron.petersjr@exeloncorp.com</a>
Ross	Richard	ESNG	<a href="mailto:rross@esng.com">rross@esng.com</a>
Ruddo	Matt	One Call Concepts	<a href="mailto:matt@missutility.net">matt@missutility.net</a>
Saduk	Rebecca	Easton Utilities	<a href="mailto:rsaduk@eucomail.com">rsaduk@eucomail.com</a>
Sullivan	Susan	Miss Utility	<a href="mailto:ssullivan@missutility.net">ssullivan@missutility.net</a>
Woods	Christopher	Easton Utilities	<a href="mailto:cwood@eucomail.com">cwood@eucomail.com</a>

**End of meeting minutes.**